



## High-Speed Internet Use Connects Textron Fastening Systems To Global Business

**Name:**  
Textron Fastening Systems, Inc.

**Internet:**  
www.textron.com

**Products/Services:**  
Roll Forming, Stamping, and  
Assembly

**Location:**  
Flemingsburg/ Fleming County

**Leadership:**  
Bill Breeze- Plant Manager

**Employees:** 81

**Founded:** 1959

**Reach:** International

**Innovative Insight:** *“To be a good company, strong upper management and strong communication are vital to maintaining integrity and dependability.”*

**Way Internet Has Made You More Competitive:** *“The speed and ease of Internet communication allows for more employees to participate globally to solve complex challenges.”*

**Advice to Growing Companies:** *“It is important to find technology that fits the need. It is important to invest in educational and training systems that ensure process improvement and quality.”*

**Ways to Continue to Attract the Best Workers:**  
*“Textron provides a safe clean working environment, with competitive salaries and benefits.”*

**Flemingsburg, KY-** Textron Fastening Systems’ Flemingsburg Operations is conveniently located near many of its largest customers in Fleming County. Since 1960, Textron Fastening Systems has specialized in roll forming, stamping, and assembly of components used in products across the globe. From its origin in the 1800’s, Textron has supplied many large industries including plastics, electronics, construction and the aerospace industry. Prominent architectural features, like the Eiffel Tower and Golden Gate Bridge, are joined with the help of Textron fasteners along with the International Space Station and many of today’s aircraft.

With an extensive global business, it is vital that the Flemingsburg location stay connected to its customer base and other Textron facilities. In order to communicate with its customers and provide complete service, Textron uses a high-speed Internet. Orders made by customers are routed through an Electronic Data Interchange (EDI) to convert requests to Textron Fastening System’s release orders and shipping systems. The EDI process improves response time and heightens performance levels. Orders processed through Textron Fastening Systems Central Shared Services in Rockford, Illinois are easily accessible by workers in Flemingsburg and assure precise production of fasteners for customers.

“The speed and ease of Internet communication allows employees to be involved globally and to participate in solving complex challenges,” according to Bob Filiau, Director of Global IT Administrative Services. “With nearly ten thousand employees across the globe, Textron Fastening Systems is able to stay informed on the day-to-day operations of the company,” added Filiau.

“Textron Fastening Systems strives for a high level of integrity,” said Bill Breeze, Flemingsburg Plant Manager. “Education and information exchange are very important to our steadfast dependability.”

Along with updated emails, Textron distributes a monthly e-newsletter to better inform employees. More importantly, high-speed Internet allows the company to invest in the knowledge base of its own employees. Textron uses high-speed Internet in the education of all its employees at the Flemingsburg location. With Textron’s Compliance Resource Center, employees are able to log on to the Internet at any location and complete learning modules, from disability and sexual harassment information to import and export regulations data. Employees can take classes on manufacturing, leadership, accounting, and communications to enhance training on business processes using portals created for employee education.

Along with broad educational opportunities, Textron Fastening Systems remains updated in the production and manufacturing of fasteners. Optical eyes act as cameras to monitor production. The eye scans the product to ensure its quality.

“Quality is what the customer is looking for,” Breeze said. Textron Fastening Systems is committed to providing that quality and to constantly adding value to customers with its evolving technologies.

In 2004, Textron Fastening Systems reached agreement with Telezygology Inc. (TZ), to develop, commercialize and manufacture products using TZ’s proprietary intelligent fastening technology. Equipped with embedded microprocessors remotely controlled by intelligent tools, Intevia™ intelligent fasteners represent a real breakthrough in fastening. Intevia™ is an all new approach to assembly technology, changing the ways products are assembled, maintained, serviced, and recycled.

### About KY 120:

In the fast-paced world of technology-driven business, it should be recognized that best practices can be studied and emulated. As a part of the [connectkentucky](http://www.connectkentucky.org) initiative, CiTE (Center for Technology Enterprise) is profiling business initiatives in each of Kentucky’s 120 counties. For more information visit our Web site at [www.connectkentucky.org](http://www.connectkentucky.org) or call 270.781.4320.