



## **FOR IMMEDIATE RELEASE**

### **Contact:**

Michael D. Cornett  
Director of Agency Expansion and Public Relations  
Eastern Kentucky Concentrated Employment Program, Inc.  
Office: 606-435-8482; Cell: 606-438-9938  
[mcornett@ekcep.org](mailto:mcornett@ekcep.org)

Jessica Ditto  
Connected Nation  
(202) 251-4749  
[jditto@connectednation.org](mailto:jditto@connectednation.org)

## **Partnership Between Teleworks USA, Digital Works to Bring Advanced Training, New Job Opportunities to Eastern Kentucky**

Eastern Kentuckians seeking remote-work jobs they can perform using a computer and the Internet now have more chances to train for and enter the fast-growing digital economy thanks to a partnership between two telework and technology innovators.

Teleworks USA and Digital Works are teaming up to bring an exclusive training program and new inbound customer service job opportunities to Teleworks USA's Teleworks Hubs in Hazard and Annsville.

Starting Nov. 3, Digital Works will begin delivering its exclusive Tier 1 customer support and technology training program at the Teleworks Hub in Hazard, located within the Kentucky Career Center JobSight at 412 Roy Campbell Drive.

The Digital Works training program is also slated to begin before the end of the year at a second Teleworks Hub in Jackson County, located at 169 Carpenter Drive in Annsville. That launch date will be announced soon.

Teleworks USA Regional Manager Teresa Hylton will facilitate the 4- to 6-week, self-paced training at the Teleworks Hub in Hazard. To enroll in a Digital Works training class, contact Hylton at 606-435-7798. Class size is limited, so call and enroll early to get a guaranteed training slot.

Those who successfully complete the training are connected with inbound customer service telework job opportunities with global corporations. These jobs can be performed either at workspaces within the Teleworks Hub or a home office with suitable computer and phone equipment and high-speed Internet access.

"Teleworks USA is proud to partner with Digital Works and looks forward to offering this training and telework employment track in eastern Kentucky for the first time," Teleworks USA President

Tom Higgins said. “Our program is already connecting more than 4,000 people to exclusive telework job opportunities through our website, [www.teleworksusa.com](http://www.teleworksusa.com). We view this partnership as a natural extension of our efforts and one that will provide exclusive training, leading to telework employment in the region.”

“Digital Works is a natural outgrowth from our mission to accelerate broadband access and adoption, and we’re looking forward to working with Teleworks USA to train eastern Kentucky residents in twenty-first century skills,” René True, director of Digital Works’ Kentucky operations, said.

The Digital Works program, which launched in June 2013 in Ohio, has already placed about 200 Ohioans into jobs. The program’s first Kentucky site opened in July 2014 in Frankfort.

Based on Digital Works’ performance at its Ohio sites, the program provides employment placement for more than 90 percent of training graduates in telework jobs starting at \$9 per hour, Higgins said.

Digital Works, an initiative of ConnectKentucky parent organization Connected Nation, is a sustainable job-creation program bringing technology-based jobs to local communities. ConnectKentucky is an independent technology-based economic development organization working to accelerate broadband technology access, adoption, and use in the Commonwealth.

An initiative of the Eastern Kentucky Concentrated Employment Program, Inc. (EKCEP), Teleworks USA identifies and develops legitimate remote-work, distance-earning opportunities and helps people prepare for and land these jobs through its website, [www.teleworksusa.com](http://www.teleworksusa.com).

***For more information about Teleworks USA, visit [www.teleworksusa.com](http://www.teleworksusa.com). Find Teleworks USA on Facebook at [www.facebook.com/teleworksusa](http://www.facebook.com/teleworksusa). For more information on Digital Works, visit [www.digitalworksjobs.com](http://www.digitalworksjobs.com).***

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