



ANDERSON COUNTY BENCHMARK WORKSHOP

Summary of Facilitator Worksheets

SECTOR	DISCUSSION POINTS	VISION STATEMENT	IDEAS FOR ACTION INITIATIVES
Business and Industry	<p>working with current leadership to show the value of training that can actually help the businesses and organizations to work better.</p> <p>Also KCTCS took that as an action item as well that they could offer some classes that help with that.</p> <p>the concern is the time and money required to attend training classes and the employer not willing to pay for that cost or allowing the time to do that. This is a leadership issue</p>	<p>From work - the internet will allow online transactions to produce the insurance products that I am licensed to sell and is already working in that mode. I can sell at home also - but have a \$1000 dollar investment in equipment - and another \$600 a year in service payments to maintain the connection. Would not be possible at all if I were not trained in how to maintain computers and satellite internet systems. {That would cost at least another \$600 a year in service contracts}.</p> <p>Almost all work/projects/sales are conducted via the Internet.</p>	<p>Action initiative - IP over power lines would be a possibility Satellite IP is another but upload speeds are limited to basically dial up rates - artificially imposed by the providers. A pilot project where a satellite provider was allowed to solicit the electrical consumers from Bluegrass Energy for Anderson Co - for 'free' equipment and installation relative to paying for the equipment and service would get a part of the services out there. Would address online taxes - government access and online Web form completion in real time - no long time of waiting for a complex page to download over phone lines.</p>
	<p>N/A to all businesses; owner auctions (pic's); rent storage buildings; real time access; security issues; need more industry; lots of pictures; signals to pick up wireless access very expensive to set up; computer accessibility with broadband</p>	<p>Online auctions; sign contracts online; online storage and access; online training; wireless available throughout the county; online billing; lowest cost for broadband online real estate</p>	<p>Higher security for people to feel comfortable using the internet for financial reasons. Educating people on wireless connections, online billing, etc. making them aware.</p> <p>sell organic plants on line</p>

Education K-12	There are three schools in the county. One is the county school and there are two private Christian Schools.	use current high school or college students to help set up these types of applications regarding privacy, security, and on-line banking. will need representation from Homeland Security and also with the libraries ... possibly linking the libraries with the education sector	classes, especially for seniors, in training, education, and safety – how to use the computer, internet, etc. – kind of like Lowe’s has learn how to build a porch or learn how to do lighting, etc
Healthcare		online prescriptions	
Libraries	<p>Staff already uses PC's for video conferencing. We are exploring RFID and have some preliminary cost figures.</p> <p>I had trouble deciding which to mark in these questions. The internet is essential to the library. The staff has had training on our new system. Several staff members have had more intense training. All staff are welcome to take classes that will help their work. I have three staff members signed up for on-line courses this fall through LCC (under its new Bluegrass name). I think the virtual university and virtual library are two of the best things Kentuckians statewide have to create equal access to college and to help level the “playing field” for all citizens willing to do the work.</p>	<p>We currently use DSL for our online needs. We are looking at wireless applications, but we need to evaluate the security aspects before we will continue that exploration.</p> <p>Our resources are primarily generated by local tax dollars. We get about \$22,000 +/- from state aid. We are just finishing our new library facility. We expanded from 5500 sq.ft. to 13,444 sq. ft. The only limitation we place on our patrons is their inability to check out materials if they have outstanding fines or overdue materials.</p>	<ol style="list-style-type: none"> 1. DSL service (or some type of high speed access for the entire county. 2. Make the library more accessible to people in their homes and businesses. 3. Create a one stop Anderson County webpage that will have hyperlinks to businesses, schools, the newspaper, the library, utilities, and even personal home pages.
Higher Education	<p>This survey seems to be based toward residential colleges. Remember, that most students now are adults that access their education online at home. I am pleased to be a part of this group!</p> <p>Currently, we have a 100mb LAN with a</p>	<p>As our students use technology as a learning tool in or outside of the classroom, it is imperative that the county have advanced communication support for them!</p> <p>In the future we would like to expand</p>	<p>A chamber meeting on what you are trying to do with ConnectKentucky (get area businesses together that might not be coming to meetings.) Ad in newspaper with info on availability in county?</p>

	3MB Wan connection thru KPEN. Fiber connectivity between the central communications room to each end of the building. Internet access is available on every computer in the building. Some wireless access points have been installed and the signal covers 70% of the building.	wireless coverage to 100% at every school in the district. VOIP phone systems will be installed at all locations by October of this year.	A portable ITV room has been installed for use with distance learning classes.
Community-Based Organizations	Would like to be able to do online sports registrations for little league and soccer, with the infrastructure to support payments, e-mails, and updates. Possibly want to use current high school or college students to help set up these types of applications regarding privacy, security, and on-line banking	Advanced – online bldg; rooms for church members – religious topics; online Bible Study using PayPal for paying for sports registration fees, etc.	Training for congregation member; Training for church leaders on how to set it up online sports registrations for little league and soccer
Government	Lack of vision and training; more local usage to access data about community (stats, current trends, health, education, current info); pay local bills and taxes; coordinated website rep county, sep. web pages	Level of internal comfort to use programs and be interactive for services and payments, family friendly and using. community website currently being redone for the community and government for online data and information	*Generic-based software programs that are all-accessible regardless of CPU age; * City-county work more closely toward one vision * Training, basic through employers with funding *update community website
Tourism, Recreation & Parks	include the distilleries somehow on the team or the projects. I think there are three distilleries that are pretty big tourist attractions and industry for the county. We need to list them out by name	Would like to see wireless at the hotels that are being built to help attract business folks to stay in that community. Looking at a cyber Café at KCTCS	cyber Café at KCTCS wireless at the hotels list all 3 distilleries by name – add to team.
Agriculture	Finding info for people over the internet; publications online; don't print as much as they did We are currently in the process of creating a seed stock base to get our business rolling. Next year we plan to begin selling herbs and dried flower crafts both locally on line. The	Go into homes – newsletters online; still wants to do mail because of access – how many have it We hope to acquire broadband access so that we can process orders on line and over the phone. Also, we would like to invest in a	Affordable – training broadband in all areas; Training for users; Wireless access, DSL over fiber, or cable internet would be great with a connection of at least 256k.

	<p>only thing that limits us here is the lack of broadband availability in our area other than a very expensive satellite option. Currently we are limited to two computers sharing dial up internet access thru Net Zero.</p>	<p>VOIP phone system of some sort (Vonage perhaps) to reduce the cost of our phone bill. Internet sales would greatly enhance our chance of having a successful herb and craft business due to lack of a local market base.</p>	<p>Business week teenagers using landline phones e-mail was for older folks</p>
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Summary of Rankings

SECTOR	CURRENT STATE			2-YEAR GOAL		
	A	B	C	A	B	C
Business & Industry	2	2	2	3	3	3
Education K-12	3	3	4	3	4	5
Healthcare	2	1	2	3	3	3
Libraries	3	2	2	5	2	2
Higher Education	3	3	4	3	4	5
Community-Based Organizations	2	2	2	3	3	3
Government	2	1	2	3	3	3
Tourism, Recreation & Parks	1	1	1	2	2	2
Agriculture	2	1	1	3	3	3

A = Network Places
B = Applications & Services
C = Leadership